



**District Heating Engineer  
(Communal/Group)  
Reporting to Gas Service Delivery  
Manager**

**Role Profile**

The District/Communal/Group heating Engineer is required to carry out all works in relation to communal/District/group heating maintenance contracts always ensuring the highest quality of service. All jobs must be taken to completion including minor attend trade works, you will not be required to work on the boilers/plant rooms, we only cover the individual properties, ie. HIU'S (heating interface units) radiators, internal pipework, controls etc.

You will ensure that all materials, plant, and tools necessary to complete the work are available and any stock used replenished. On completion of work the site must be left clean and tidy and all trade waste/debris removed, and vehicle is always kept clean and tidy.

You will be required to complete all necessary documentation and update the URS computer system with all relevant details. You must be able to work on your own initiative and as part of a small team.

A key aspect of the job is ensuring customer satisfaction therefore it is important that you advise the customer of progress and arrange for attend trades where necessary. You will be required to liaise closely with your Line Manager in respect of any problems regarding access or delays.

**Personal Profile**

You will have the relevant working experience within the Communal/District and Group heating industry and hold the relevant qualifications.

As a representative of City Building, you must present yourself in the appropriate uniform provided, presenting the best image of the Company. You will be customer focused in providing Customer Service Excellence in support of service delivery. You will project a professional and quality image of the service provided and always conduct yourself in a professional and courteous manner.

You will be required to have a flexible approach to this role and in your contribution to the success of the business.

**Conditions**

Your contracted hours of work will be 41.2hrs (average) to be worked on a 4 on 4 off rota to suit the needs of the business, other shift patterns can be discussed at the interview stage.

You will operate at all times within the framework of the LLP terms and conditions and with due regard to all Health Safety and Welfare legislation.